

Solor™ U.S. Return Policy



Please see the Limited Warranty in the Instructions for Use for complete warranty information and instructions.

Prior to returning any Vest, Batteries, and/or charger and power cord alleged to be defective, call **Arizant Healthcare** Customer Service (877-765-6763) to receive a Return Authorization (RA) number and a pre-paid shipping label.

If you chose to ship the Vest, Batteries, and/or charger and power cord according to your preferred method of shipment, please use a method of shipping that requires a signature upon delivery. If you do not use the pre-paid shipping label, all return or exchange shipping fees in this situation are the responsibility of the User.

Carefully pack the Vest, Batteries, and/or charger and power cord in protective packaging to avoid damage in shipping. Seal the carton. Address as follows:

Arizant Healthcare Inc.
10353 West 70th Street
Eden Prairie, MN 55344
Attention: [Please insert your RA number]

Inside your shipment, enclose your RA number, name, full address with zip code, daytime phone number, email address (if any), and evidence of date of delivery (copy of receipt). Please also include a brief explanation of the problem you are having with the Vest, Batteries, and/or charger and power cord. Repair or replacement costs will be charged for defects remedied by **Arizant Healthcare** that are not covered by the limited warranty.