

## Solor™ Warming Vest Limited Warranties



Thank you for purchasing the Solor™ vest, which consists of a garment with an integral heating element and an integrated operating switch, a battery, and a charger and power cord (the “Product”) from **Arizant Healthcare Inc.** (“Arizant Healthcare”). For your own records, staple or attach your sales receipt to this warranty.

**(SAVE THIS WARRANTY INFORMATION).**

### Warranty

**Arizant Healthcare warrants** to the original end user (“User”) of this battery-operated, warming vest that: the vest composed of the garment, the integral heating element and integrated operating switch, (the “Vest”) will be free from defect in material and workmanship, under normal use, for a period of six (6) months from the date of delivery to User; the individual lithium-ion battery that is sold with the Vest and any additional batteries the User purchases from **Arizant Healthcare** (the “Batteries”) will be free from defect in material and workmanship, under normal use, for a period of six (6) months from the date of delivery to User; and the charger and power cord that are sold with the Vest will be free from defect in material and workmanship, under normal use, for a period of six (6) months from the date of delivery to User. The warranties do not apply to Product defects resulting from damage, misuse, abuse or alteration. Unless otherwise determined by law, **ARIZANT HEALTHCARE SHALL NOT BE LIABLE FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND RESULTING FROM MALFUNCTIONS, DEFECTS, MISUSE, IMPROPER INSTALLATION OR ALTERATION OF THIS PRODUCT, OR USER FAILURE TO FOLLOW THE INSTRUCTIONS FOR USE.** This warranty does not affect Users’ mandatory rights, if any, under applicable law. Distributors are not Users unless they have purchased a Unit for their sales representatives’ use. This limited warranty applies only to User and is non-transferable. **Arizant Healthcare** will also provide the User with a full refund or exchange if the User returns the Product within ten (10) business days from the date of delivery to User. The Vest must not have been worn, used, or laundered, and the original tags must remain attached. During this period, the Vest may have been fitted for sizing and comfort and may have been powered on. **IF TAGS ARE DETACHED, RETURNS WILL NOT BE ACCEPTED AND CREDIT WILL NOT BE ISSUED.** These warranties are the only warranties extended by **Arizant Healthcare** to the User of the Product. **ARIZANT HEALTHCARE DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, THAT ARISE BY THE OPERATION OF LAW, SPECIFICALLY INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** **Arizant Healthcare** shall not be liable for any incidental or consequential damage, which may have resulted from alleged breach of warranty.

### Remedy; Limitations

Within the first six (6) months from date of delivery to User, **Arizant Healthcare** will replace the Vest, the Batteries, and/or the charger and power cord if, upon determination solely by **Arizant Healthcare**, they are defective in material or workmanship provided the Vest, Batteries, and/or charger and power cord are returned to **Arizant Healthcare** with evidence of date of delivery (copy of receipt). If purchased outside of the United States, the defective Vest, Batteries, and/or charger and power cord must be returned to the distributor from whom the Product was purchased for warranty claim processing. Replacement of the Vest, the Batteries, and/or the charger



and power cord under the terms of this limited warranty does not extend the original limited warranty period. The replaced Vest, Batteries, and/or charger and power cord are covered by this limited warranty only for the remaining validity period under the original warranty period. **Arizant Healthcare** or the distributor handling your claim shall process a warranty claim in a reasonable amount of time from the date your return is received. Processing time for exchanges varies depending on current inventory. If the Vest, Batteries, and/or charger and power cord require exchange and there is a backorder, **Arizant Healthcare** or the distributor handling your claim will contact you with a delivery date. **IMPORTANT: DO NOT ATTEMPT TO REPAIR THIS PRODUCT. DOING SO WILL VOID THE WARRANTIES SET FORTH HEREIN. PLEASE RETAIN THIS WARRANTY AND SALES RECEIPT TO INSURE THE PRODUCT WARRANTIES.**

### **For US Warranty Claims**

Your warranties depend on you following these instructions if you are returning the Vest, Batteries, and/or charger and power cord within six (6) months or ten (10) days after the date of delivery to **Arizant Healthcare**: Prior to returning any Vest, Batteries, and/or charger and power cord alleged to be defective, call **Arizant Healthcare**

Customer Service (877-765-6763)

to receive a Return Authorization (RA) number and a pre-paid shipping label. If you chose to ship the Vest, Batteries, and/or charger and power cord according to your preferred method of shipment, please use a method of shipping that requires a signature upon delivery. If you do not use the pre-paid shipping label, all return or exchange shipping fees in this situation are the responsibility of the User. Carefully pack the Vest, Batteries, and/or charger and power cord in protective packaging to avoid damage in shipping. Seal the carton. Address as follows:

**Arizant Healthcare Inc.**

**10353 West 70th Street**

**Eden Prairie, MN 55344**

**Attention: [Please insert your RA number]**

Inside your shipment, enclose your RA number, name, full address with zip code, daytime phone number, email address (if any), and evidence of date of delivery (copy of receipt). Please also include a brief explanation of the problem you are having with the Vest, Batteries, and/or charger and power cord. Repair or replacement costs will be charged for defects remedied by **Arizant Healthcare** that are not covered by this limited warranty.